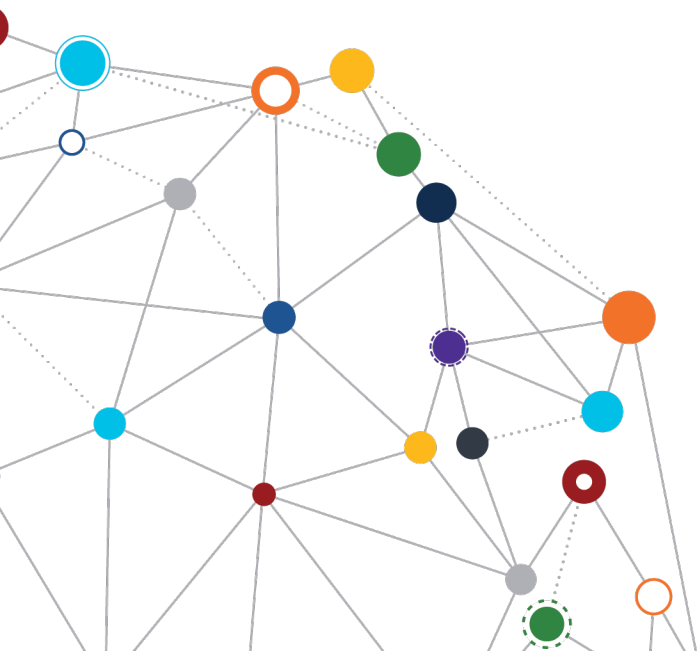




VS GUI User Guide Addendum

Release 1.7.30.1 Update



VA



U.S. Department of Veterans Affairs
Office of Information and Technology
Enterprise Program Management Office



Revision History

Date	Revision	Description	Author
09/19/2022	1.0	Created Release Documentation	VSE PMO
9/20/2022	1.1	Updated the document to reflect VS GUI Increment 1.7.30.1	VSE PMO

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1 Introduction

Department of Veterans Affairs (VA) Veterans Health Information Systems and Technology Architecture (VistA) Scheduling Graphical User Interface (VS GUI) module is the Windows GUI version of the Patient Information Management System (PIMS) Scheduling module. It provides appointment management functions included in PIMS Scheduling, but with the added convenience and usability of a GUI.

1.1 Purpose

The Veterans Health Administration (VHA) Office of Veterans Access to Care (OVAC) requested an enterprise enhancement for the VS package that supports COVID-19 response. The enhancement reduces operating costs for VHA and improves operational efficiencies, resulting in patient-centered access to care, coordinated care, increased customer satisfaction, and the reduction of excessive cycle/wait time for scheduling patients.

1.2 Overview

VS GUI is a software module that allows schedulers to make appointments quickly by viewing multiple appointment request types and multiple clinics in one screen. A scheduler can easily view patient requests for service, find the next available open appointment, view the provider's availability in multiple clinics, and track a patient's appointment process. Refer to [System Summary](#) for a more detailed description of VS GUI functionality.

1.3 Disclaimers

1.3.1 Software Disclaimers

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1.3.2 Documentation Disclaimers

The appearance of external hyperlink references in this manual does not constitute endorsement by the Department of Veterans Affairs (VA) of this Web site or the information, products, or services contained therein. The VA does not exercise any editorial control over the information you may find at these locations. Such links are provided and are consistent with the stated purpose of the VA.

1.4 Project References

1.4.1 Information

The VS GUI points of contact (POCs) include:

- » OVAC Program Office – Redacted
- » TeleHealth & Scheduling Technical Manager – Redacted
- » OVAC Emerging Technologies Acting Legacy Program Manager – Redacted
- » OVAC Emerging Technologies VSE Subject Matter Expert (SME) – Redacted

VSE Resources

- » Veterans Health Administration (VHA) VSE SharePoint: – Redacted
- » VA Software Document Library (VDL) – Scheduling (VSE manuals near the bottom): – Redacted
- » National Return to Clinic (RTC) Order: – Redacted

2 System Summary

The VSE project delivers a series of enhancements to legacy VistA Scheduling Version 5.3 via the VS GUI application.

This update is for the nationally released version 1.7.30.1, which includes VS GUI 1.7.30.1 and VistA patch SD*5.3*824. At time of publishing, install period is projected for September 2022.

VS GUI release 1.7.30.1 contains several backend updates as well as user facing fixes and enhancements. Items that have been corrected include an issue where the context menu was taking multiple right clicks to show. Additionally, a column name in the patient search was updated to match the data displayed. Enhancements include displaying the appointment type in the flyout of the calendar grid, as well as auto-selecting the Arizona time zone for video appointments in clinics with MOUNTAIN time and a time zone exception set.

Finally, this release also includes several modifications to Remote Procedure Calls (RPC) as well as a new RPC to support current and future functionality.

3 Key Feature Update in Version 1.7.30.1

3.1 Display Appointment Type in Calendar Grid

With this release, the appointment type will now be displayed in the flyout in the calendar grid.

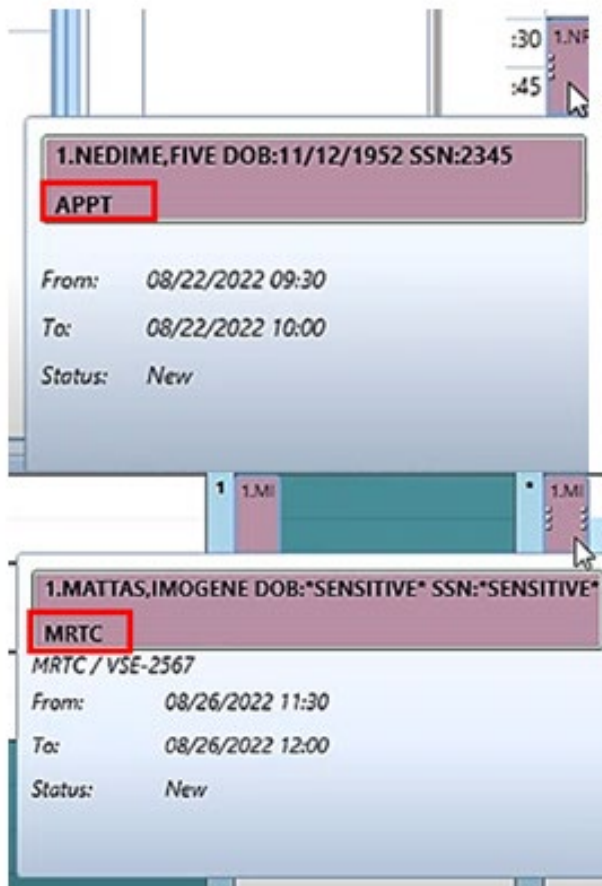
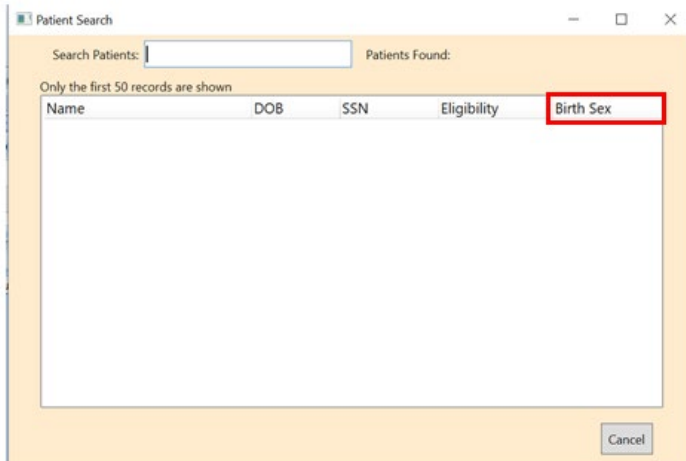


Figure 1: Appointment Type is now displayed in Calendar Grid

3.2 Updates Column Name in Patient Search

As of this release, the column name previously marked as “Gender Identity” has been changed to “Birth Sex” to match the data being returned for the column.

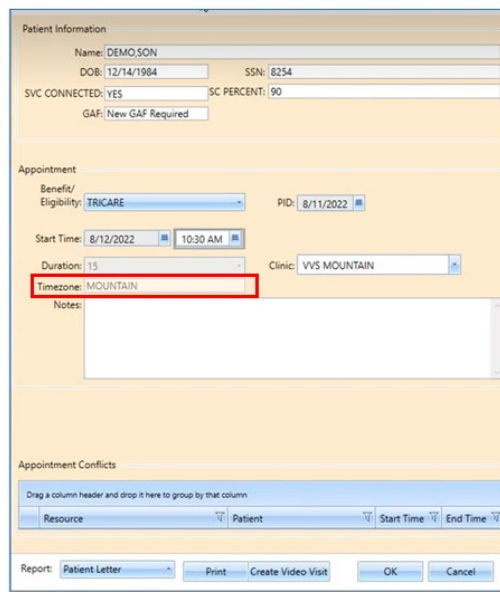


The screenshot shows a 'Patient Search' window. At the top, there is a 'Search Patients:' text box and a 'Patients Found:' label. Below this, a message states 'Only the first 50 records are shown'. A table header is visible with columns: 'Name', 'DOB', 'SSN', 'Eligibility', and 'Birth Sex'. The 'Birth Sex' column header is highlighted with a red rectangle. A 'Cancel' button is located at the bottom right of the window.

Figure 2: “Birth Sex” is now shown instead of “Gender Identity”

3.3 Auto-Select Arizona Time Zone

With this release, Arizona time zone will be automatically selected in the Make Video Visit window for appointments in VistA clinics with MOUNTAIN time zone and the time zone exception set.



The screenshot shows the 'Make Video Visit' window. The 'Patient Information' section includes fields for Name (DEMO, SON), DOB (12/14/1984), SSN (8254), SVC CONNECTED (YES), SC PERCENT (90), and GAF (New GAF Required). The 'Appointment' section includes Benefit/Eligibility (TRICARE), PID (8/11/2022), Start Time (8/12/2022 10:30 AM), Duration (15), Clinic (VVS MOUNTAIN), and Timezone (MOUNTAIN). The 'Timezone' field is highlighted with a red rectangle. Below this is a 'Notes' text area. The 'Appointment Conflicts' section has a table with headers: Resource, Patient, Start Time, and End Time. At the bottom, there is a 'Report' dropdown (Patient Letter), 'Print', 'Create Video Visit', 'OK', and 'Cancel' buttons.

Figure 3: MOUNTAIN Time zone and the Time zone are now the exception set in the Make Video Visit window for appointments.

When the user selects “Create Video Visit,” the time zone is defaulted to Arizona.

The screenshot shows a web form titled "Create Video Visit". It contains several sections: "Patient" with fields for Name (DEMO_SON), DOB (12/14/1984), SSN (8254), Contact Method (Both), Email (TEST@TEST.COM), Preferred Phone ((555) 555-5555), and Timezone (ARIZONA, highlighted with a red box). The "Appointment" section includes Duration (15) and Start Time (Aug 12, 2022@10:30). The "VA Facility" section has Name (CHEYENNE VA MEDICAL) and Site Code (442). The "Provider" section includes a Provider dropdown (with a "Select" button), Email, and an "Add'l Contact" dropdown (set to "None"). The "Assigned Guests (0 of 5)" section has a table with columns "Name" and "Email", and an "Add" button. At the bottom right is a "Make Video Visit Appointment" button.

Figure 4: ARIZONA Time Zone is automatically set for video visits in clinics in Arizona time.

Users can adjust the time zone as needed, but no longer must manually select Arizona time zone for video visits in clinics in Arizona time.